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SUPPLIERS
DIRECTORY
a **lasa** website

Quality Network Services Limited
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0845 8693280

info@qnslimited.co.uk

Services from QNS

Computer Software Support

Friendly, professional software support by telephone, remote control or on-site visit when and where needed.

We provide corporate quality software helpdesk support for Front and Back Office applications, including Microsoft Office, Windows Server 2003/2008 and all client operating systems. Service Level Agreements (SLA) are provided to ensure quality of service is maintained.

Our engineers are manufacturer trained and experienced with the latest software, service pack revisions and known issues.

Local, fast and friendly response and Service Requests can be logged by either telephone, e-mail or directly into our on-line helpdesk system.

Computer Hardware Support

QNS offer full manufacturer backed hardware support for most systems in use today. Warranty calls can also be accommodated to give you total peace of mind. We provide corporate quality hardware maintenance for Fileservers, PC's, Laptops and Printers.

QNS offer service level contracts to ensure quality of service is maintained.

QNS engineers are manufacturer trained and experienced with the latest hardware.

QNS maintain a large quantity of spares and loan equipment together with cables and networking equipment to ensure continuity of service.

Well equipped workshop facility & local, fast and friendly response.

For contract clients, Service Requests can be logged by either telephone, e-mail or directly into our helpdesk system on-line.

Procurement

QNS provide Free experienced account management and procurement advice for all clients. When purchasing a new fileserver, printer or PC system it may seem straight forward, but with the right experienced advice, it can bring added benefits and even cost savings!

QNS have direct links with all the major distributors and can offer very competitive prices. With manufacturer backed support QNS can supply, install and support with ease. Account Management means a local, experienced account contact for all of your business needs.

Data Cabling

QNS offer a full cabling design and installation service. A complete solution from start to finish.

Cat 5e Data Points Installed, RJ11 Comms Points, Chamfered Dado Trunking Installed.

Communication issues resolved, Telephone Points Installed, Network Switches, Diagnostics.

All points are certified working and guaranteed for workmanship.

Web site design

We offer a full web design service for the small business. A very cost effective service and we take care of every detail, from conception through to web publication and optimization.

QNS can assist from conception through; Logo design, Domain Name registration, Web-Site design, Email, Publication and Maintenance & Updates

Local, fast and friendly response. No website requirement too small.

Telephony / VoIP

QNS provide VoIP Telephony solutions, but have a grounding in more conventional telephone systems.

QNS can provide support to your existing infrastructure and advise on upcoming new technologies.

New VoIP Solutions include;

Auto Attendant ('welcome to...Press 1 for sales etc. '), Music on Hold, Voicemail sent to Email Web Management & Configuration of system, Call Line Identification and Call Transfer BT, ISDN and Voice over Broadband (SIP) Compliant. Future proofed technology, fully specified, installed and supported systems, design and proof of concept available.

Leasing Facilities

QNS can provide competitive leasing arrangements for equipment and services.

The Business Benefits

Leasing conserves cash and liquidity within the business for other uses.

The customer pays for the item whilst they use it – and enjoys its benefits.

A higher specification product can be purchased rather than trading-down to the budget available.

Leasing spreads the costs to match revenue stream.

Leasing allows for accurate budgeting of future expenditure, especially where comprehensive service and maintenance contracts are included in the lease.

Leasing costs are 100% tax-deductible at the rate of tax paid by the customer.

Leasing is an additional line of credit that does not affect other borrowings.

I.T. Audit

QNS IT audit and network inventory solutions help organizations address key IT management challenges: Full PC audit, including memory, hard-drive (capacity and usage), system board, printers, serial numbers, asset tags together with physical location.

Our audits also take into account software usage and details of specific titles installed and dates of installation. We also take note of when the last service updates/patches were applied, together with network/data security issues. Recommendations are also included in the report together with details of remedial action, be it 'wish list' or critical.

Why Choose QNS?

- QNS** employ very experienced personnel, so your business needs are in professional hands.
- QNS** personnel are manufacturer trained.
- QNS** only supply quality products and services.
- QNS** have links to manufacturers and the main distribution channels.
- QNS** offer free, friendly, professional advice.
- QNS** will allocate a dedicated Account Manager to your business.
- QNS** offer full support services for both Hardware and Software all the way through to 24 Hour cover.
- QNS** have been 'vetted & approved' for supply of product and services.
- QNS** subscribe to the 'circuit rider principles' for offering support in 'plain word' rather than technical terms.

Contact QNS

Communication and customer service is of paramount importance. At QNS we pride ourselves with easy and straightforward contact options.

t: 0845 8693280

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